



Contents

Preface	7
1. Interviewing in Perspective	9
The Interview Society	11
The History of Interviewing	13
2. Structured Interviewing	19
3. Group Interviewing	29
4. Unstructured Interviewing	39
Accessing the Setting	43
Understanding the Language and Culture of the Respondents	43
Deciding How to Present Oneself	44
Locating an Informant	44
Gaining Trust	45
Establishing Rapport	46
Collecting Empirical Material	47
5. Types of Unstructured Interviewing	49
Oral History	49

Creative Interviewing	51
Postmodern Interviewing	52
Grounded Theory and the Interview	56
Gender and Interviewing	59
6. Framing and Interpreting Interviews	69
Framing Interviews	69
Interpreting Interviews	72
7. Ethical Considerations	77
8. New Trends in Interviewing	83
The Interview as a Negotiated Accomplishment	84
Empathetic Interviewing	88
The Problematics of New Approaches	94
9. Future Directions	97
Formal Interviews	97
Group Interviews	101
Unstructured Interviews	102
Electronic Interviewing	107
10. Conclusion	111
Glossary	115
References	123
Index	141
About the Authors	147